

# SYSTEM REQUIREMENTS–MY RRS

## MY RRS Client Machine Requirements:

### Client Software:

#### *Computer requirements*

Microsoft Windows 7 / 8 / 8.1 / 10, 32 or 64 bit, Professional or Enterprise

#### *Server Requirements*

Microsoft Window Server 2008/2008 R2/2012/2012 R2 Essentials/ Standard/Enterprise

Microsoft Windows Server Small Business Server Edition 2011

#### *Requirements for both computer(s) and servers*

Only the latest service packs for Windows are supported

Any other Operating systems not explicitly listed here are **unsupported**

Internet Explorer 9/10/11

Any other web browsers not explicitly listed here are **unsupported**

### • Client Hardware:

Internet Connection – Recommended Minimums,

- 1-2 users 5 Mbps download / 1 Mbps upload ○ 3-4 users 10 Mbps download / 2 Mbps upload ○ 5-8 users 15 Mbps download / 3 Mbps upload
- 9+ users add 5 Mbps download / 1 Mbps upload per every three additional users

Dual Core CPU or better

160 GB Hard Drive or higher

4GB Ram or higher

Monitor with a resolution of 1366x768 or higher

## Desktop Printers:

Selecting a printer ○ Must be a business printer model ○

Brother Printers are the preferred brand for My RRS ○

Other Recommended printer brands:

- Brother
- HP
- Lexmark
- Okidata 320/420 (Dot Matrix for **Printing Invoices**)

## RR POS Printers:

Star TSP650II (receipt printer)

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⌘ My RRS customers with HP Printers must install the **HP Universal Printing PCL 6** driver on their client machine (The Universal Printer Driver for specific models of printers can be downloaded from HP.com).

⌘ **Printer will need a driver for the Windows Server 2012 Operating System (or newer) to be able to run on the My RRS Server.** Go to the manufacturer's website, go to the tech specs/support page to look at the driver, it will then show which Operating Systems are supported.

⌘ My RRS customers cannot add printers without RRS approval, since any printer has to be configured on the My RRS server for the client to be able to use with Red River Software

⌘ If it is not a preferred printer or the printer does not have a Windows Server 2012 driver, there may be an **additional charge** to configure or resolve issues with the printer on the My RRS Server. ⌘ During each user session, you can access one (1) printer from the client machine. This printer will be whatever printer is set as the default printer on the client machine. Once you log into the My RRS server the printer settings are automatically set to the printers default settings.

⌘ My RRS licenses are sold per simultaneous user. For example, if you want 3 people to be able to access your Red River Software data at the same time, you would need to purchase 3 licenses. If desired, those licenses can be shared between people.

**RED RIVER**  **SOFTWARE**

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